

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

C A No. 151551910
Complaint No. 210/2023

In the matter of:

Pradeep KumarComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, (member)

Appearance:

1. Mr. Suraj Aggarwal, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Deepak Verma & Ms. Chavi Rani, On behalf of BYPL

ORDER

Date of Hearing: 11th July, 2023

Date of Order: 17th July, 2023

Attested True Copy


Secretary

CGRF (BYPL)

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that complainant Mr. Pradeep Kumar, applied for name change of CA No. 151551910 vide application no. OONNG1303231022 but respondent rejected his application for name change on the pretext of application documents not complete/not ok. Therefore, his application for name change may be granted.

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2. OP in its reply briefly submitted that this complaint is regarding name change from Ms. Meenakshi to Sh. Pradeep Kumar in respect of CA No. 151551910. OP further submitted that the subject connection is old connection having energization date as 15.09.2015 with billing address as Kh. No. 26, GF, Amit Vihar Gali, Industrial Area, Mandoli, Near Prem Nagar Chowk, Delhi -110093.

It was submitted that for name change the complainant has submitted on record notarized GPA dated 22.02.2023 issued by Smt. Manika Gupta and Sh. Pawan Gupta in favor of complainant for property bearing no. Plot no. 1, measuring 363 sq yards out of Khasra No. 26. As per the property chain placed on record by complainant Smt. Manika Gupta and Sh. Pawan Gupta purchased property by way of GPA dated 23.01.2023 executed by Ms. Meenakshi Goyal in respect of built up property measuring 363 sq yards out of entire area measuring 650 sq yards bearing part of plot no. 1 out of Kh. No. 26. From the chain of documents placed on record it appears that the subject property which was earlier in the name of Kavita Mittal was bearing plot no. 2 and was of 650 sq yards and out of that plot 363 sq yards now numbered as plot no. 1.

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3. Case was put up for hearing before the Forum on 11.07.2023, when arguments of both the parties were heard and OP argued that the complainant has to submit complete chain of property as the address provided by the complainant is of complete Khasra, therefore, the complainant should provide property address. To this counsel of the complainant submitted that OP has released the connection in the year 2015 on the basis of same documents and now the complainant have purchased the property in question on the basis of same documents, thus, OP should make the name change affective.

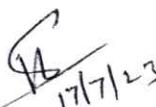


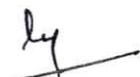
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4. In view of the above, Forum came to the conclusion that the complainant should file Indemnity Bond and Affidavit regarding the address of the property in question and respondent after receiving the said documents should make name change affective within stipulated time period as per DERC guidelines.
5. OP is also directed to file compliance report within 21 days from the date of this order.
6. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.


(P.K. SINGH)
CHARMAN


(S.R. KHAN)
MEMBER-TECH


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

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